How It Works

Expanded Enrollment Options, Export Feature and User Notes - Revised November 2022
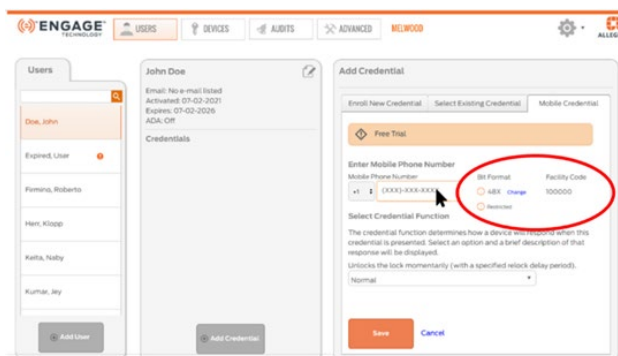
ALLEGION™

Expanded Enrollment Options for Schlage Mobile Bluetooth® Credentials

As announced in April, features are available for Schlage Mobile Bluetooth Credentials that deliver flexibility for access control administrators. These features provide the convenience of mobile credentials to end users with Schlage mobile enabled hardware (lock sets and wall readers), regardless of software access control provider. Effective with the release on the ENGAGE™ web app on November 9th, system administrators will now be able to export the badge details into a .csv file as well as enter notes into a text field for each user.
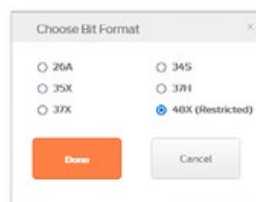
How it works- the site administrator experience for using Schlage Mobile Bluetooth in ENGAGE™ and PACS or PropTech systems:

The main steps for creating the mobile credential remain the same; the site administrator will add a user, add a credential, choose mobile credential, and enter mobile phone number. These steps can be found in the ENGAGE User Guide, beginning on page 32.

Now, site admins have the option to select the bit format and facility code. Options will include restricted bit format 48X as the default, with support for open bit formats 26A, 34S, 35X, 37H and 37X.
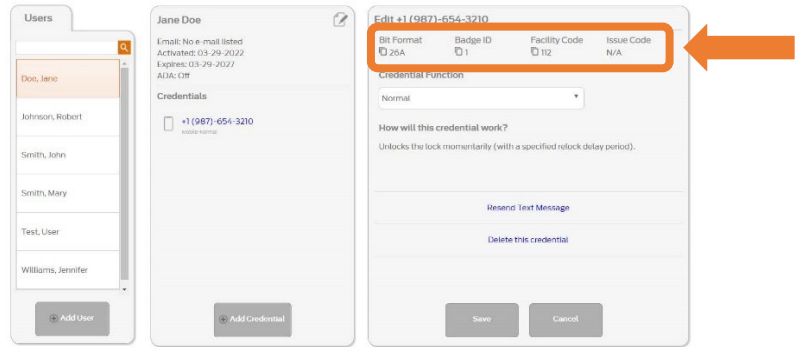

To change the bit format, click **Change** (circled in red on previous image) and then select the desired bit format from the pop-up box. Then click **Done**.

Copy Badge Details from ENGAGE EDIT Screen – April 2022 Release

Once the mobile credential is saved, the badge details (bit format, facility code and badge ID) are available on the EDIT screen and can now be added to a PACS or PropTech system as follows:

- Click on the user's mobile phone number to access the EDIT screen.
- The process of adding the mobile credential is the same as adding a traditional plastic card
- The mobile credential badge details, including badge ID and facility code, can now be entered into the cardholder record within the PACS or PropTech access control system
- Once the badge details are saved to the cardholder record, the mobile credential can be activated and used in the PACS or PropTech access control system
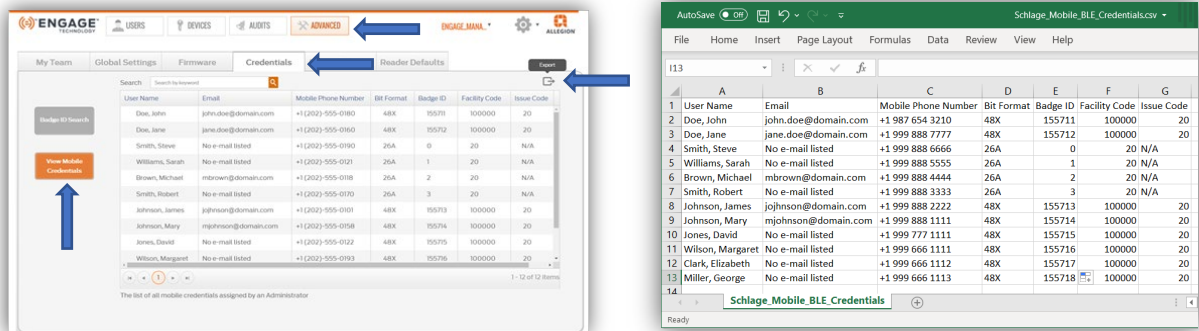

Please note that each system, and the screens within it, will be different. Should you have any questions, please consult your integrator or PACS representative for directions on how to enter, save and activate Schlage Mobile Bluetooth credentials.

New! Export Badge Details and User Notes – November 2022 Release
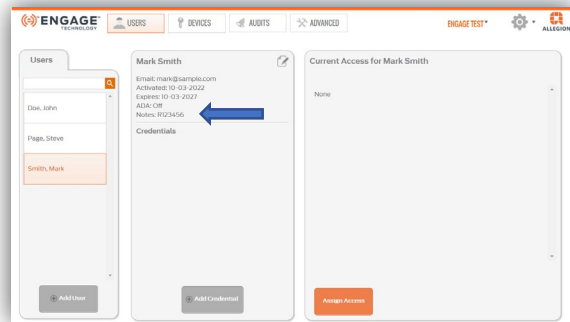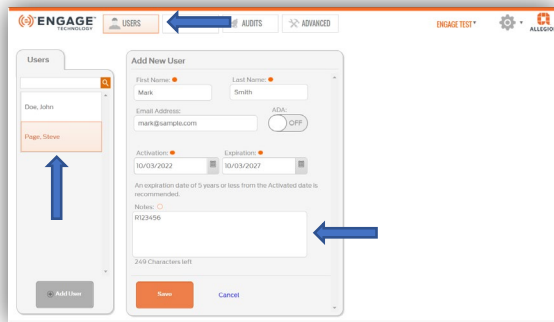
To make it easier, with this release on November 9th, system administrators will be able to export Schlage Mobile Bluetooth Credential details into a .csv file. Additionally, with this release, a system administrator will be able to capture additional information about the mobile credential user in a new user notes textbox in the ENGAGE web app. This text box will only be available in the web app at this time.

ENGAGE managed sites:

From the ENGAGE web app, select the ADVANCED button at the top of the screen and select the Credentials tab. Then select the View Mobile Credentials button and click the Export icon to create a comma delimited (.csv) file:
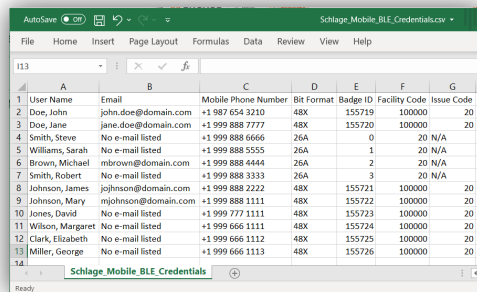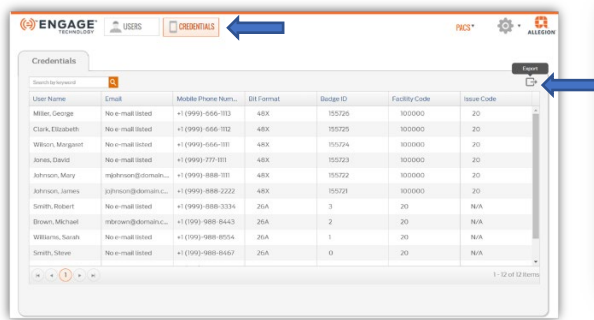
The new User Notes textbox can be used to capture additional information about the user. For example, apartment number, employee ID number, memo, etc.

PACS Managed Sites:

From the ENGAGE web app, select the CREDENTIALS button at the top of the screen and click the Export icon to create a comma delimited (.csv) file:

The new User Notes textbox can be used to capture additional information about the user. For example, apartment number, employee ID number, memo, etc.
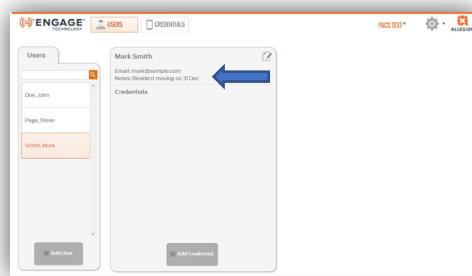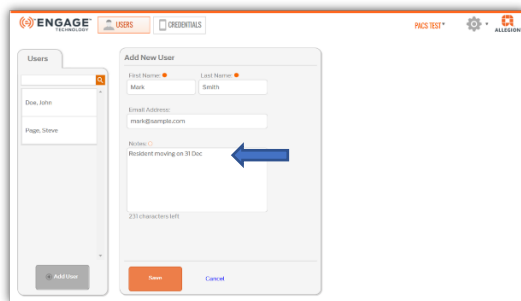
Mobile Enabled Devices:

As a friendly reminder, mobile-enabled devices including Schlage MTB readers as well as NDEB, LEB and Schlage Control™ smart locks are required to support Schlage Mobile Bluetooth® Credentials. Click here to learn more about how to upgrade to mobile enabled hardware from Schlage.

Resources:
Click here for updated "How it works" video for site administrators and integrators
Click here for updated ENGAGE User Guide

Questions or concerns?

For questions about adding a Schlage Mobile Bluetooth® credential to your access control system, please consult your integrator or service provider.

For any other questions or concerns, please contact Customer Care at 1-877-671-7011 Option 2 or engage.tech.prod.support@allegion.com.