



Product Release Information: NDEB Firmware 03.20.02

Product	NDEB
Version Number	03.20.02
Firmware Release Date	April 2026
Customer Support	For more information or support, visit the ENGAGE website.

Attention:

This document contains the **Release Notes** for NDEB device firmware version **03.20.02**. This version includes feature updates and improvements made after the NDEB firmware 03.19.03 released in March of 2026.

Installation and Update Notes:

Device firmware updates are available through the ENGAGE™ cloud database.

From the ENGAGE web portal, each lock may be independently selected by the site administrator to have the latest firmware downloaded during the next scheduled Wi-Fi connection. The site administrator may connect locally to individual locks with the ENGAGE mobile application to update an NDEB with the latest firmware.

Firmware versions that will be installed with this update:

- **Main Application** **03.20.02**
- **Reader Application** **02.31.00**
- **BLE Application** **02.13.13.547,01.10.05,03-1.7.0**
- Wi-Fi Application: 02.15.0.1

NOTE: The **BOLD** item(s) are updated from the previous release

Other system components versions to be used with this release: (or newer)

- **Gateway** **01.69.04**
- MT20W 41.00.00
- **Android Application** **4.8.28**
- **iOS application** **3.19.3**
- **ENGAGE** **8.8.0**



Who should update?

Allegion suggests that customers utilize the latest firmware release to take advantage of the latest functionality, bug fixes, and security enhancements. We strive to provide the best products and service for our customers.

Specifically, any customer interested in the following New Features and Recent Changes should update their devices.

Recent Changes:

- NDEBsi – Support added for JCOP4 Configuration Cards

Recent Changes:

- Improved firmware checks to prevent outputting randomized UIDs in CSN mode

Revision	COMMENTS	DATE
SES20260414A	Release Notes for NDEB as part of ENGAGE 8.8.0	04-17-2026